

What is eConsult?

Definition

Enables primary care providers (PCPs) to consult remotely and conveniently with specialists through store and forward telehealth.

How it works:



PCP requests consult & sends relevant patient information

Problem resolved?

YES!

Great! You just avoided an unnecessary specialist visit, reducing patient travel and time off work, reducing wait times and increasing PCP knowledge!



NO!

No problem! Back and forth communication can continue between PCP and specialist until issue is resolved OR specialist may recommend in-person visit.



eConsult Benefits:



Increased care coordination



Improved pre-visit work-ups



Less patient travel/time off work



Expanded scope of practice for PCP



Decreased low-value specialty visits



Improved PCP & Specialist communication



Reduced wait times for patients



Reduced no-shows