

FAQs on Licensure

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Center for Connected
Health Policy

THE NATIONAL
TELEHEALTH POLICY
RESOURCE CENTER



CENTER FOR CONNECTED HEALTH POLICY (CCHP)

is a non-profit, non-partisan organization that seeks to advance state and national telehealth policy to promote improvements in health systems and greater health equity.

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QUESTION #1

I'm licensed in State X and want to provide services in State Y. Can I do that?



QUESTION #1 - Example

California

Physicians using telehealth technologies to provide care to patients located in California must be licensed in California. Physicians are held to the same standard of care, and retain the same responsibilities of providing informed consent, ensuring the privacy of medical information, and any other duties associated with practicing medicine regardless of whether they are practicing via telehealth or face-to-face, in-person visits.

SOURCE: [Medical Board of California. Telehealth Resources.](#)

Kentucky

A provider must be licensed in Kentucky with the exception of persons who, being nonresidents of Kentucky and lawfully licensed to practice medicine or osteopathy in their states of actual residence, infrequently engage in the practice of medicine or osteopathy within this state, when called to see or attend particular patients in consultation and association with a Kentucky-licensed physician.

SOURCE: [KY Revised Statutes § 311.560.](#)



QUESTION #2

I am moving to a new state, but still seeing patients in my old state, do I need a license in my new state or can I still see clients via telehealth in my old state without going through that process?



QUESTION #2 - Example

District of Columbia (DC)

Must have license to practice medicine in the District of Columbia.

For any services rendered outside the District of Columbia, the provider of the services shall meet any licensure requirement of the jurisdiction in which the patient is physically located.

SOURCE: [DC Regs. Sec. 17-4618.1 & .6. \(Accessed Sept. 2022\).](#)



QUESTION #3

My patient is going to college or going on extended vacation to another state? Can I still see my patient for continuity of care purposes?



QUESTION #3 - Example

Illinois - Social Work

A person not a resident of IL is not prohibited from performing social work via telehealth in the state for a nonresident of the state for not more than 5 days in any one month or more than 15 days in any one calendar year, that had a previous established therapeutic relationship with the nonresident, and the person is authorized to perform such services under the laws of the state or country in which the person resides.

A person who is not a resident of this state is not prohibited from performing social work via telehealth in this state for a nonresident of this state currently attending a university or college in this state, that had a previous established therapeutic relationship with the nonresident, and the person is authorized to perform such services under the laws of the state our country in which the person resides.

SOURCE: [225 ILCS 20/4](#) as amended by [HB 4797 \(2022 Session\)](#).



QUESTION #4

I am only providing educational services to someone in another state. Do I need to get a license?



QUESTION #5

I am traveling in Europe for a month and would like to be able to see my patients while there. Can I see patients legally via telehealth?



QUESTION #5 - Example

Missouri Medicaid:

Payment cannot be made to any financial institutions, telemedicine providers, pharmacies, or other entities outside of the US, and US territories.

SOURCE: [MO HealthNet, Provider Manual, Behavioral Services, Section 13, p. 58 \(Aug. 19, 2022\)](#); [MO HealthNet, Physician Manual, Telehealth Services, p. 66 \(Aug. 19, 2022\)](#) & [MO HealthNet, Rural Health Clinic, p. 56 \(Aug. 19, 2022\)](#).



QUESTION #6

My patient is traveling internationally, can I see them legally via telehealth?



QUESTION #7

Are COVID-19 licensure waivers still in effect?



QUESTION #8

I am only providing consultation services to a provider in another state, the care for the patient stays with that provider. Do I need to be licensed in that other state?



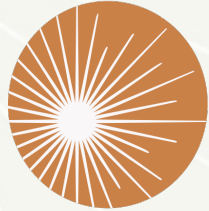
QUESTION #8 - Example

Washington

There is no prohibition against the consultation through telemedicine by a practitioner, licensed by another state or territory in which he or she resides, with a practitioner licensed in WA who has responsibility for the diagnosis and treatment of the patient within WA.

SOURCE: [RCW 18.71.030\(6\)](#) and [RCW 18.57.040](#).





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Thank You!

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