Telehealth Policy at Different Levels of Government
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Telehealth Policy

Federal Policy

- HHS Office of Civil Rights (OCR)
  - Enforces privacy and security of protected health information, namely HIPAA Rules, including how it applies to telehealth.

- Drug Enforcement Agency (DEA)
  - Prescribing controlled substances. States may also have stricter policies.

- Centers for Medicaid and Medicare Services (CMS)
  - Telehealth reimbursement in the Medicare program.
  - May include Medicare Managed Care plans, however they may also offer additional telehealth coverage than fee-for-service Medicare offers.

State Policy

- State Medicaid
  - Medicaid reimbursement requirements. (does not include Medicare or private pay, but may include Medicaid managed care plan requirements).

- Insurance Commissioner
  - Requirements for private payers to reimburse for telehealth in the state.

- Licensing Boards
  - Licensing (including cross-state issues)
  - Prescribing
  - Practice standards (such as establishing provider-patient relationship)

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