TELEHEALTH 101: Elements of Telehealth Reimbursement

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CENTER FOR CONNECTED HEALTH POLICY (CCHP)

is a non-profit, non-partisan organization that seeks to advance state and national telehealth policy to promote improvements in health systems and greater health equity.
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Most established telehealth policies are on reimbursement
- 4 typical elements make up reimbursement policy
- Most limitations are around these 4 elements

- What service reimbursed when delivered via telehealth?
- Where is the patient located at the time of the interaction?
- What type of provider provided the service?
- What modality is used to deliver service?
EXAMPLE: MEDICARE

- Specific list of services codes
- Specific list of eligible originating sites
- Specific list of providers eligible
- Live Video
  - Limited S&F

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<thead>
<tr>
<th>SERVICE</th>
<th>LOCATION</th>
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<td>PROVIDER</td>
<td>MODALITY</td>
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Statute
The Secretary shall pay for telehealth services that are furnished via a telecommunications system by a physician (as defined in section 1861(r)) or a practitioner (described in section 1842(b)(18)(C)) to an eligible telehealth individual enrolled under this part notwithstanding that the individual physician or practitioner providing the telehealth service is not at the same location as the beneficiary. (Social Security Act Section 1834(m)(m)(1))

Administrative/Policy
Medicare Part B pays for covered telehealth services included on the telehealth list when furnished by an interactive telecommunications system if the following conditions are met...(42 CFR Section 410.78(b)
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