

Alternate Modalities: Going Beyond Live Video & RPM

May 28, 2021



California
Telehealth
Policy
Coalition

Welcome and Introduction to the Webinar

Mei Wa Kwong, JD
Executive Director
Center for Connected Health Policy



About the California Telehealth Policy Coalition



CCHP Projects

CALIFORNIA TELEHEALTH POLICY COALITION



CALIFORNIA
Legislation and
Regulation Tracking

[SEE FULL DETAILS](#)

In 2011 when AB 415, the Telehealth Advancement Act, was winding its way through the legislative process, an ad hoc group of statewide organizations supporting the bill formed. Including such groups as the California Primary Care Association, the California Hospital Association and the California Rural Health Association, these groups met in meetings convened by CCHP in order to be apprised of any developments around AB 415 and share information with each other.

With the successful passage of AB 415, the group continued to meet and eventually formed into the California Telehealth Policy Coalition. From a handful of organizations, the membership has grown to include over eighty-five entities that include consumer groups, medical systems, payers, providers, technology representatives and others. CCHP continues to act as the convener of the Coalition and hosts monthly conference calls with continued support from the California Health Care Foundation in this work.



COVID-19 STATE ACTIONS	DATE OF NEXT MEETING	CALIFORNIA LEGISLATIVE REPORT
 ALL 50 STATES View Full List	Friday Aug 21 MORE INFO: ARIAJ@CCHPCA.ORG	 LATEST UPDATE: JUNE 2020

Please visit our website for more information or if you are interested in joining.

<https://www.cchpca.org/about/projects/california-telehealth-policy-coalition>

Purpose and key objectives of today's webinar

Discuss the alternative modalities that have been employed during the pandemic.



- **Discuss what alternative modalities have been used** that are not the typical telehealth modalities of live video and remote patient monitoring.
- **Discuss the impact on patients** on having these alternative modalities available to them to receive health services.
- **What have been the benefits/limitations** of these alternative modalities.
- **Post-pandemic**, if these alternative modalities are no longer available, how will that affect patient care?

Agenda and preliminary announcements

Welcome

- Mei Wa Kwong, Executive Director, Center for Connected Health Policy

Today's Moderator

- Dr. Anthony Magit, Rady Children's Hospital, University of California, San Diego

The Patient Experience

- Adrianna

Panelist Session Speakers

- Lisa Matsubara, General Counsel & Vice President of Policy, Planned Parenthood Affiliates of California
- Rajat Simhan, MBA, Chief Integration Officer, San Joaquin General Hospital
- Sara Schnaitter, LCSW, Clinician, School-Based Behavioral Health, University of California, San Francisco, Benioff Children's Hospital, Oakland

Q&A



Attendees will remain muted during the webinar.



Please submit any questions you have during the webinar in the Q&A box, not the chat box.

PANELISTS

Lisa Matsubara, General Counsel & Vice President of Policy, Planned Parenthood Affiliates of California

Rajat Simhan, MBA, Chief Integration Officer, San Joaquin General Hospital

Sara Schnaitter, LCSW, Clinician, School-Based Behavioral Health, University of California, San Francisco, Benioff Children's Hospital, Oakland

PANELIST OPENING REMARKS

Lisa Matsubara

General Counsel & Vice President
Planned Parenthood Affiliates of
California

PANELIST OPENING REMARKS

Rajat Simhan, MBA

Chief Integration Officer

San Joaquin General Hospital

PANELIST OPENING REMARKS

Sara Schnaitter, LCSW

Clinician, School-Based Behavioral
Health

University of California, San
Francisco, Benioff Children's
Hospital, Oakland

THE UCSF BENIOFF CHILDREN'S HOSPITAL OAKLAND - SCHOOL BASED BEHAVIORAL HEALTH PROGRAM IS CO-LOCATED WITH THE DIVISION OF ADOLESCENT MEDICINE, SOCIAL SERVICES AND PSYCHIATRY AT YU/CASTLEMONT SCHOOL HEALTH CENTER AND CHAPPELL-HAYES HEALTH CENTER AT MCCLYMOND'S HIGH SCHOOL.



Chappell-Hayes Health Center
Opened in 2005



Youth Uprising/Castlemont
Health Center
Opened in 2006

We serve adolescents ages 11-21 and their families in East and West Oakland, including both students at our primary service schools and surrounding community members.

WHAT DO WE DO?

We provide **integrated, evidenced-based and culturally responsive school based behavioral health services** as a part of UCSF Benioff Children's Hospital Oakland's Center for the Vulnerable Child (CVC).

Individual, group and family psychotherapy

On-call assessment for suicidal and homicidal behaviors

Psychiatry services and linkage to medical services.

Consultation to and with school staff, medical providers and other school partners

Health education and outreach

COST Facilitation and Participation - Coordination of Services Team centralizes referrals for mental health, learning and wellness supports for students

Wellness for teachers impacted by vicarious trauma

Professional Development

Trauma Informed Consultation

USE OF TEXT MESSAGING IN THE PROVISION OF MENTAL HEALTH SERVICES

Provisions & Considerations

HIPAA

Confidentiality

Lack of follow-up or response in safety situations

Alternative contact/caregiver agreements

Benefits & Use/Service Delivery Strategies

Safety

Coaching

Tracking

Access

Confidentiality

Rapport Building

Accomplishments

PANEL DISCUSSION

Moderator:

- Dr. Anthony Magit, Rady Children's Hospital, University of California, San Diego

Panelists:

- Lisa Matsubara, General Counsel & Vice President, Planned Parenthood Affiliates of California
- Rajat Simhan, MBA, Chief Integration Officer, San Joaquin General Hospital
- Sara Schnaitter, LCSW, Clinician, School-Based Behavioral Health, University of California, San Francisco, Benioff Children's Hospital, Oakland

Facilitated question and answer



Please submit your questions in the Q&A box.

Thank you to today's sponsors



Contact staff with any questions:

Mei Kwong

meik@cchpca.org

Amy Durbin

amyd@cchpca.org

Please visit the California Telehealth Policy Coalition website for more information:

<https://www.cchpca.org/about/projects/california-telehealth-policy-coalition>